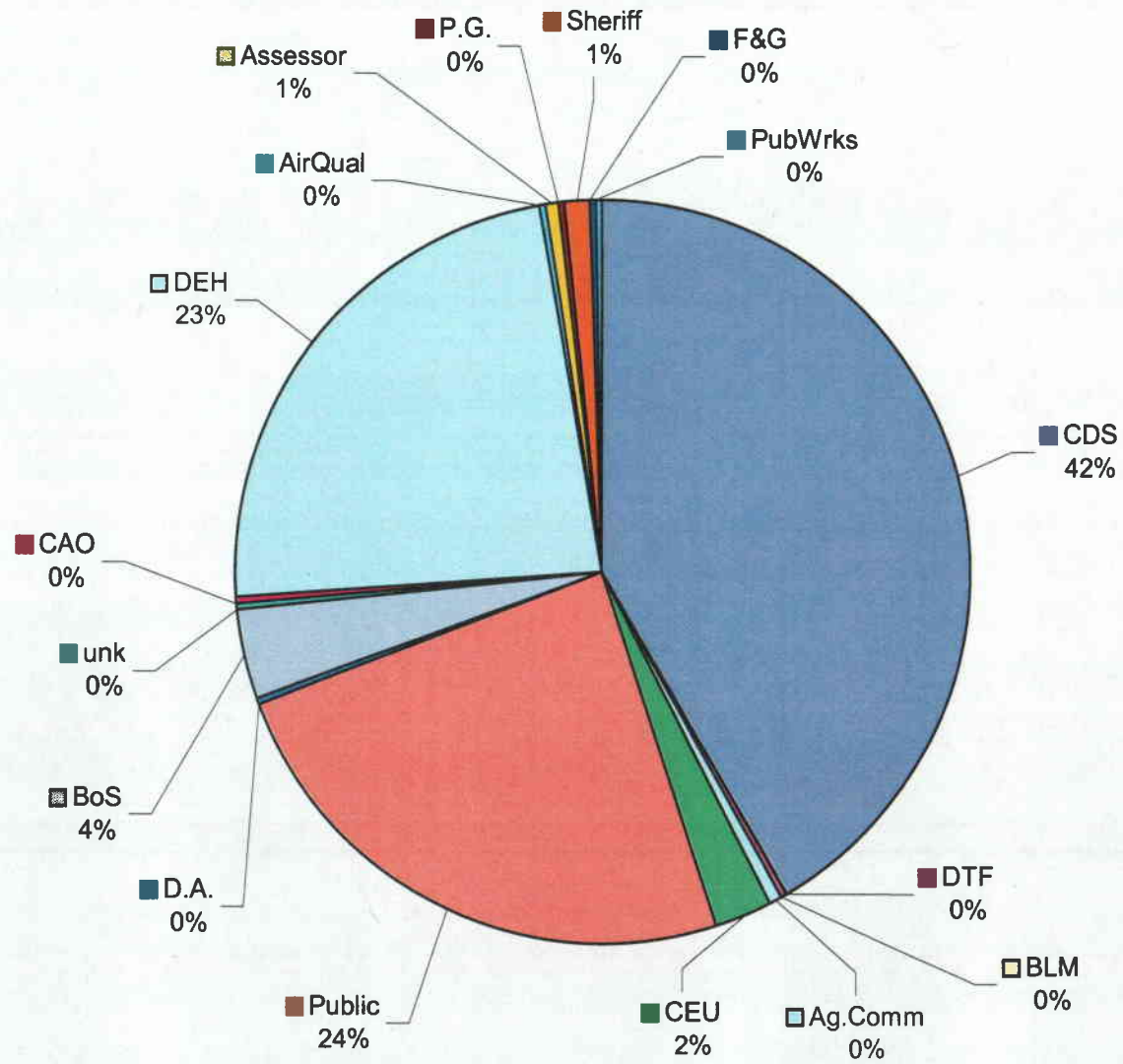
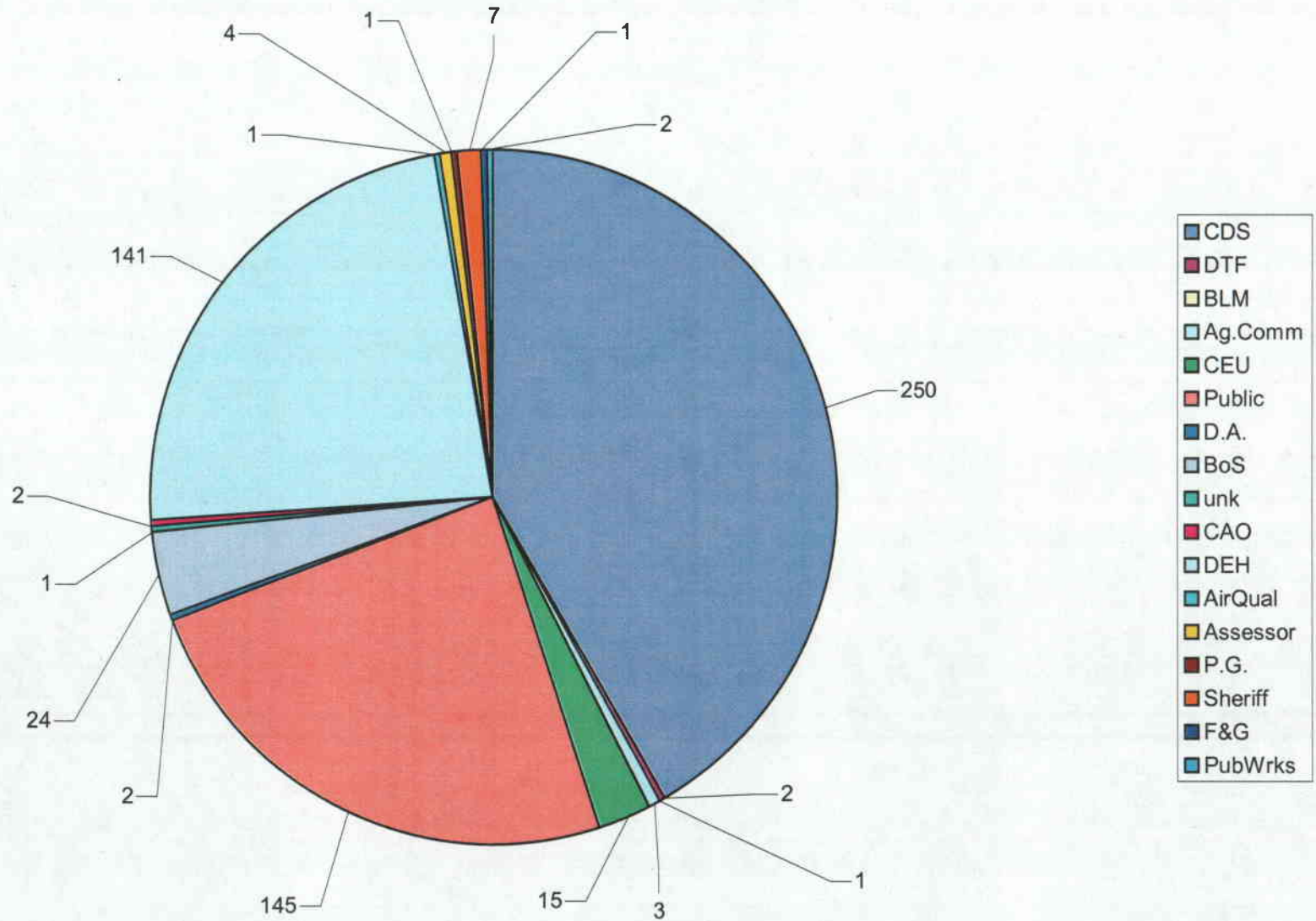


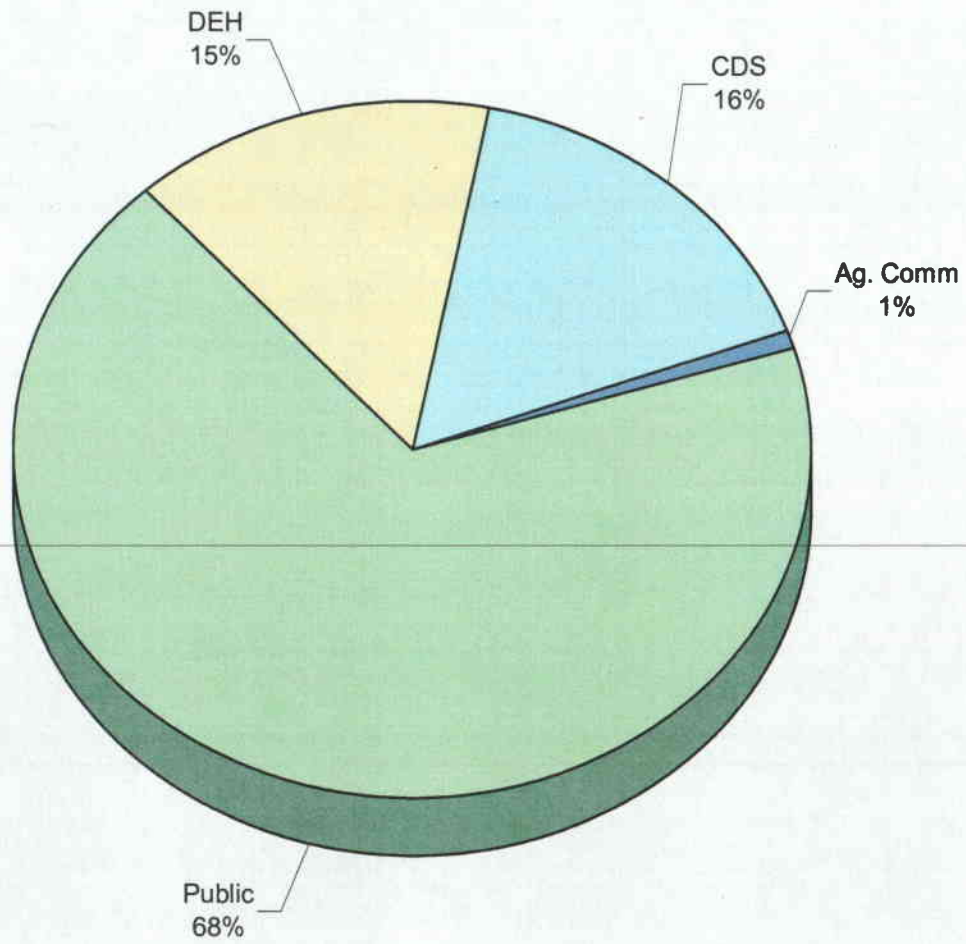
COMPLAINTS 1998 - 2007



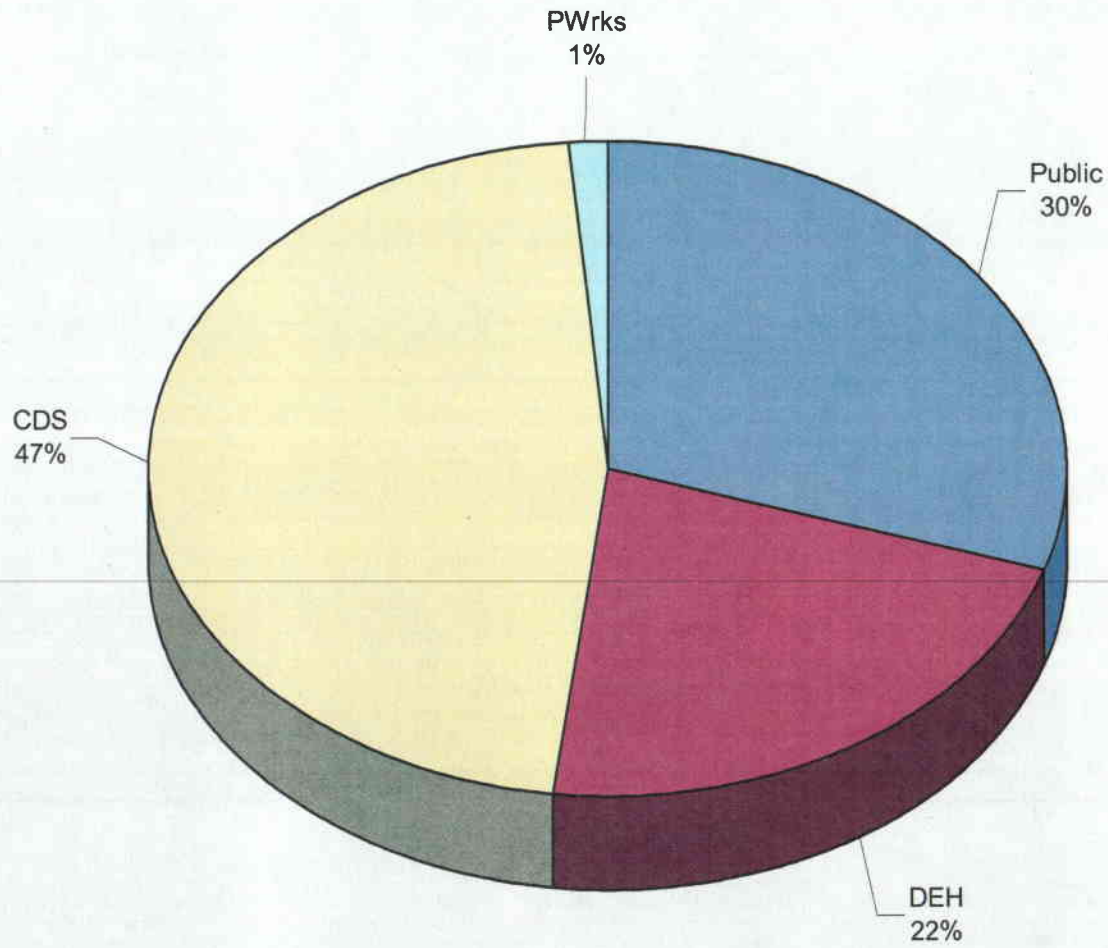
COMPLAINTS 1998 - 2007



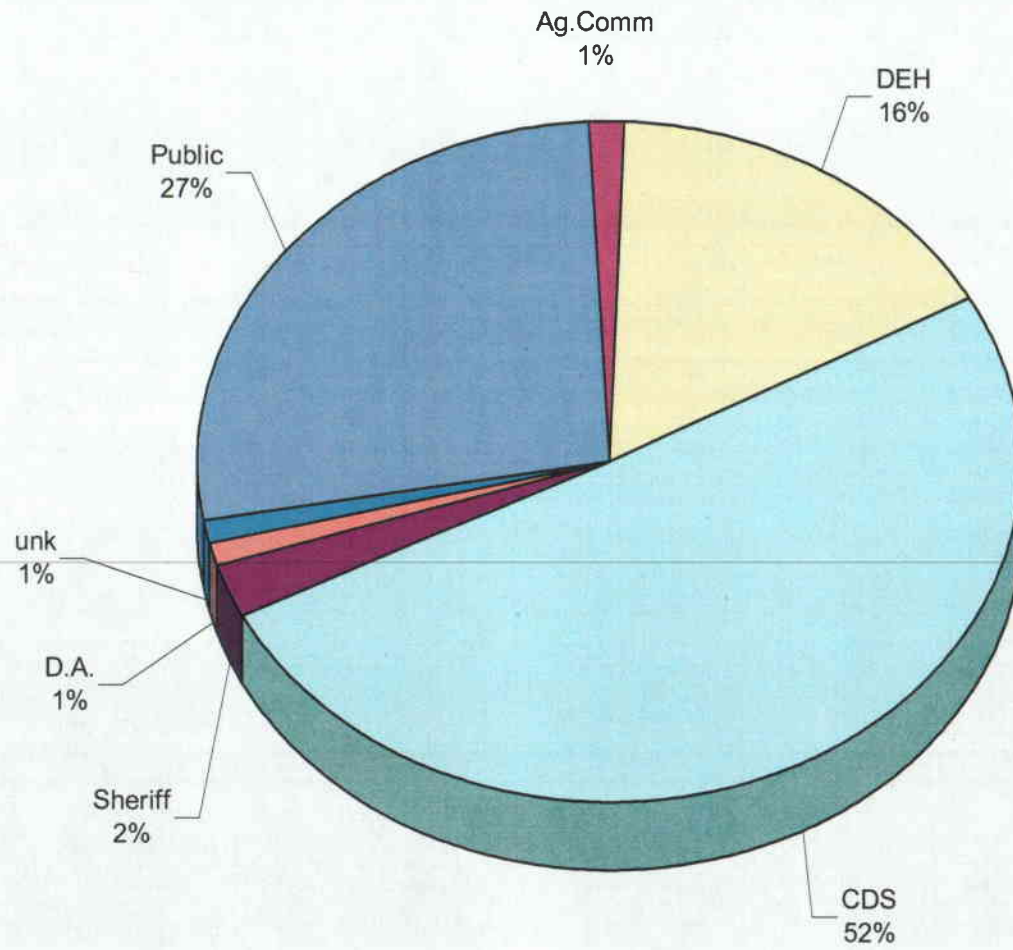
1998 [141 complaints]



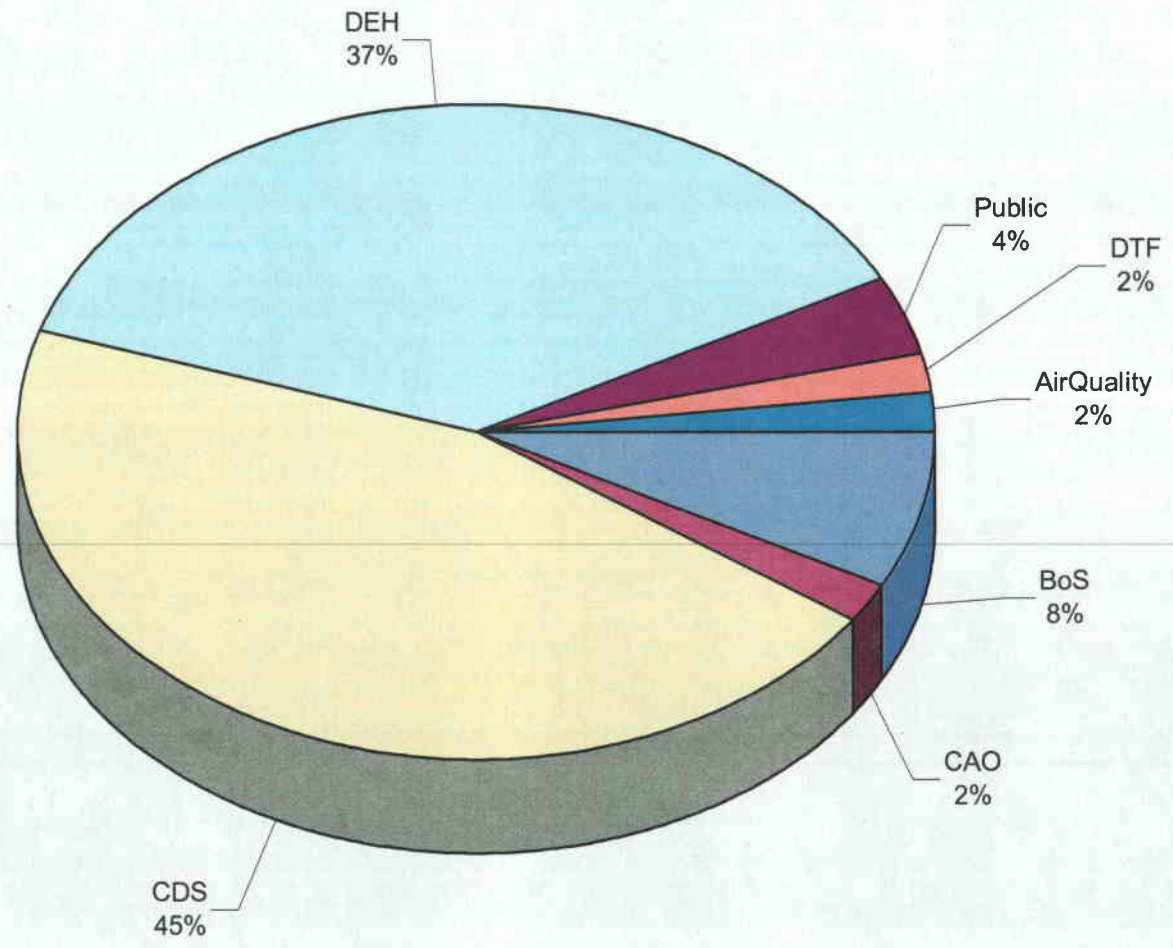
1999 [77 complaints]



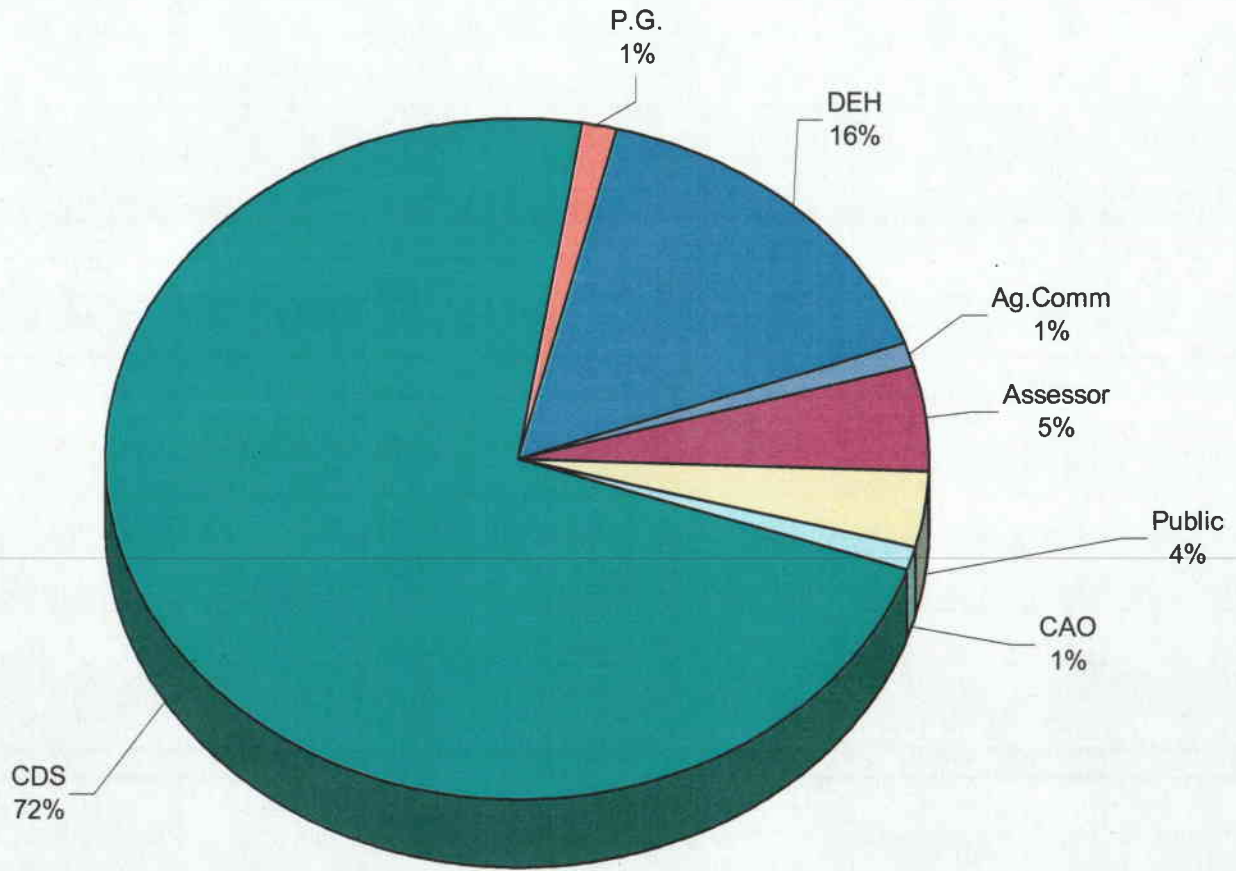
2000 [85 complaints]



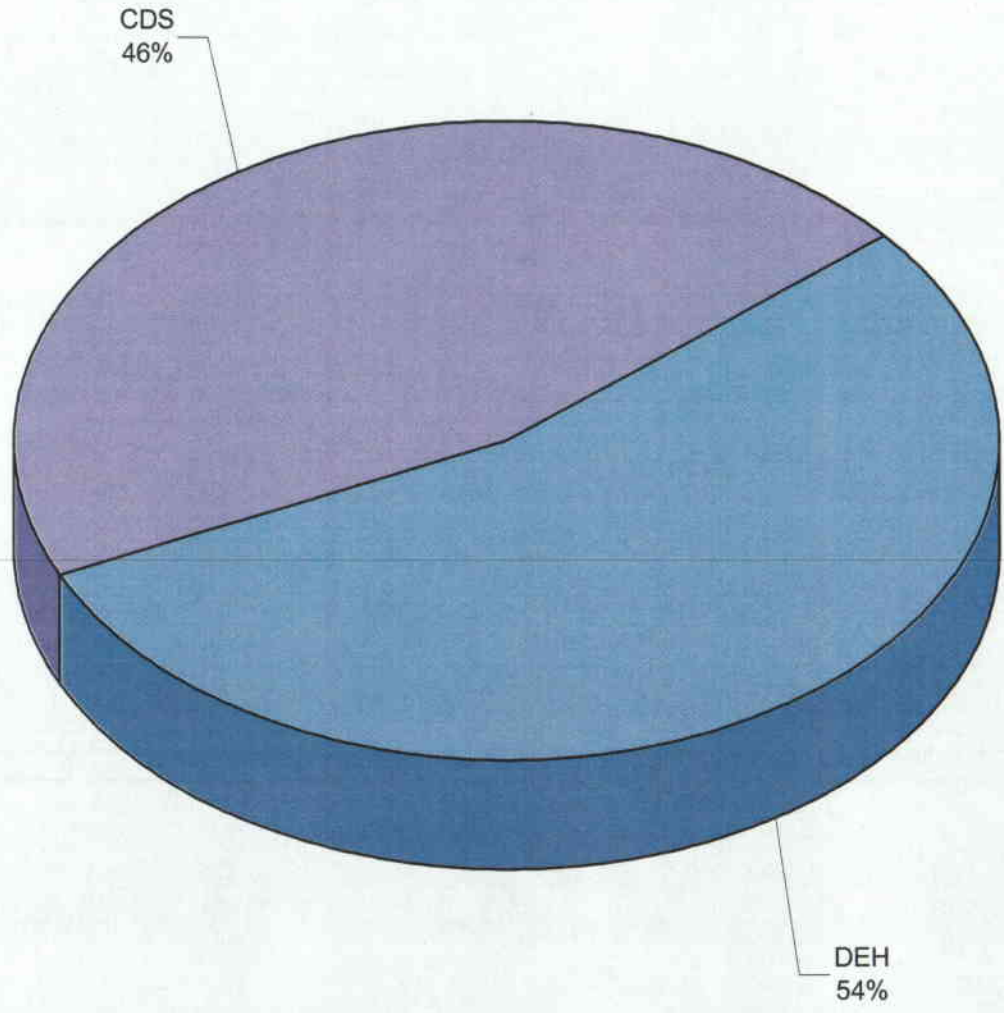
2001 [51 complaints]



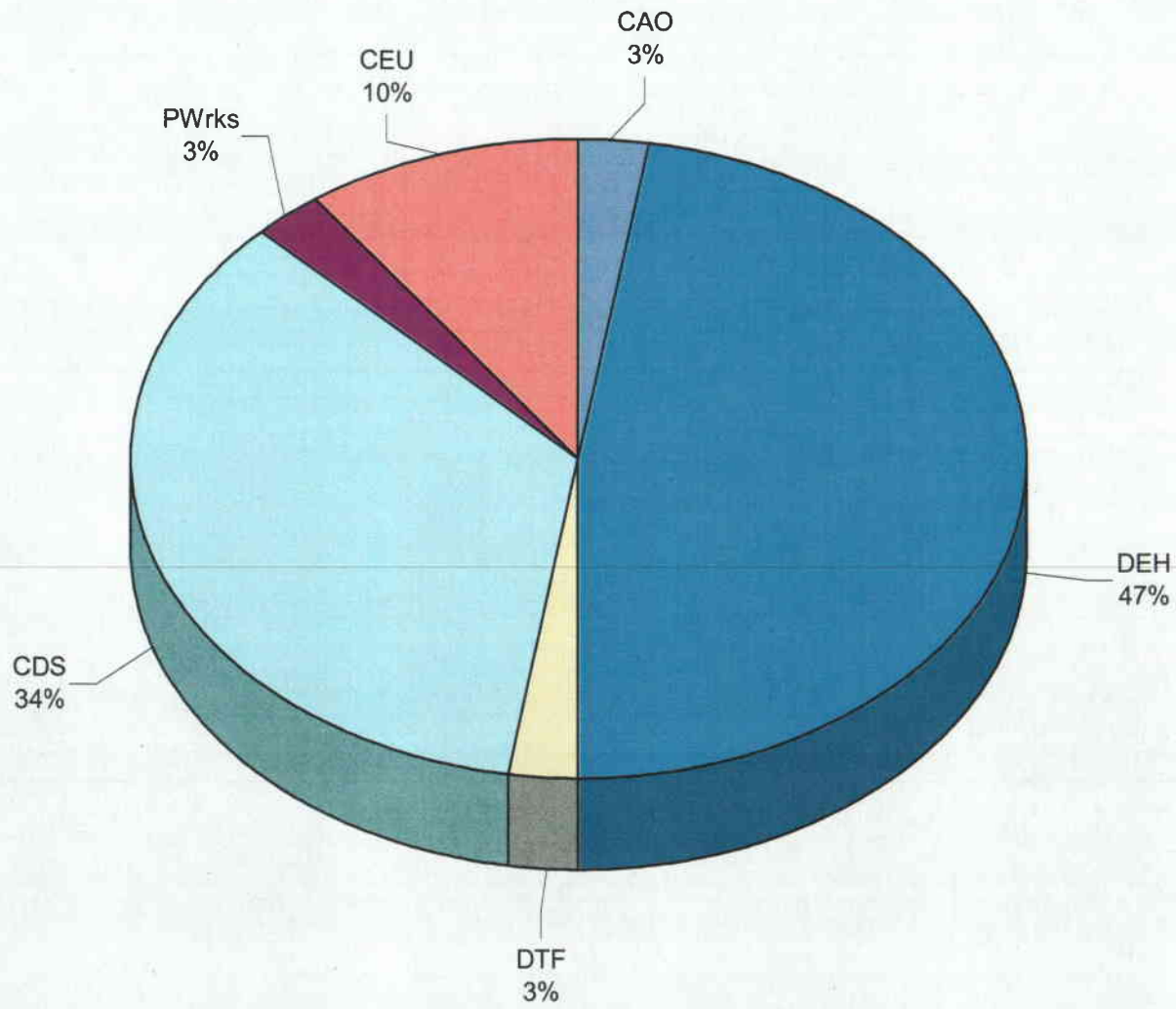
2002 [83 complaints]



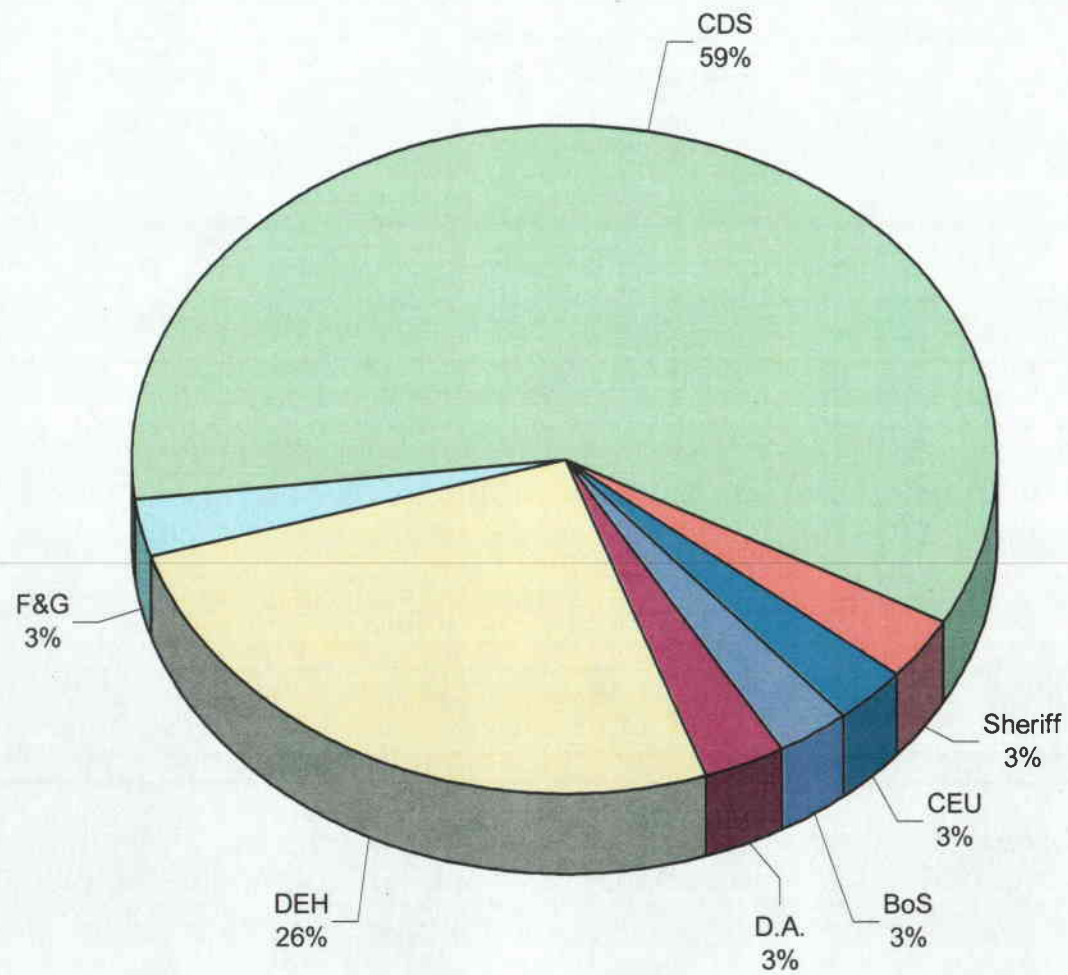
2003 [37 complaints]



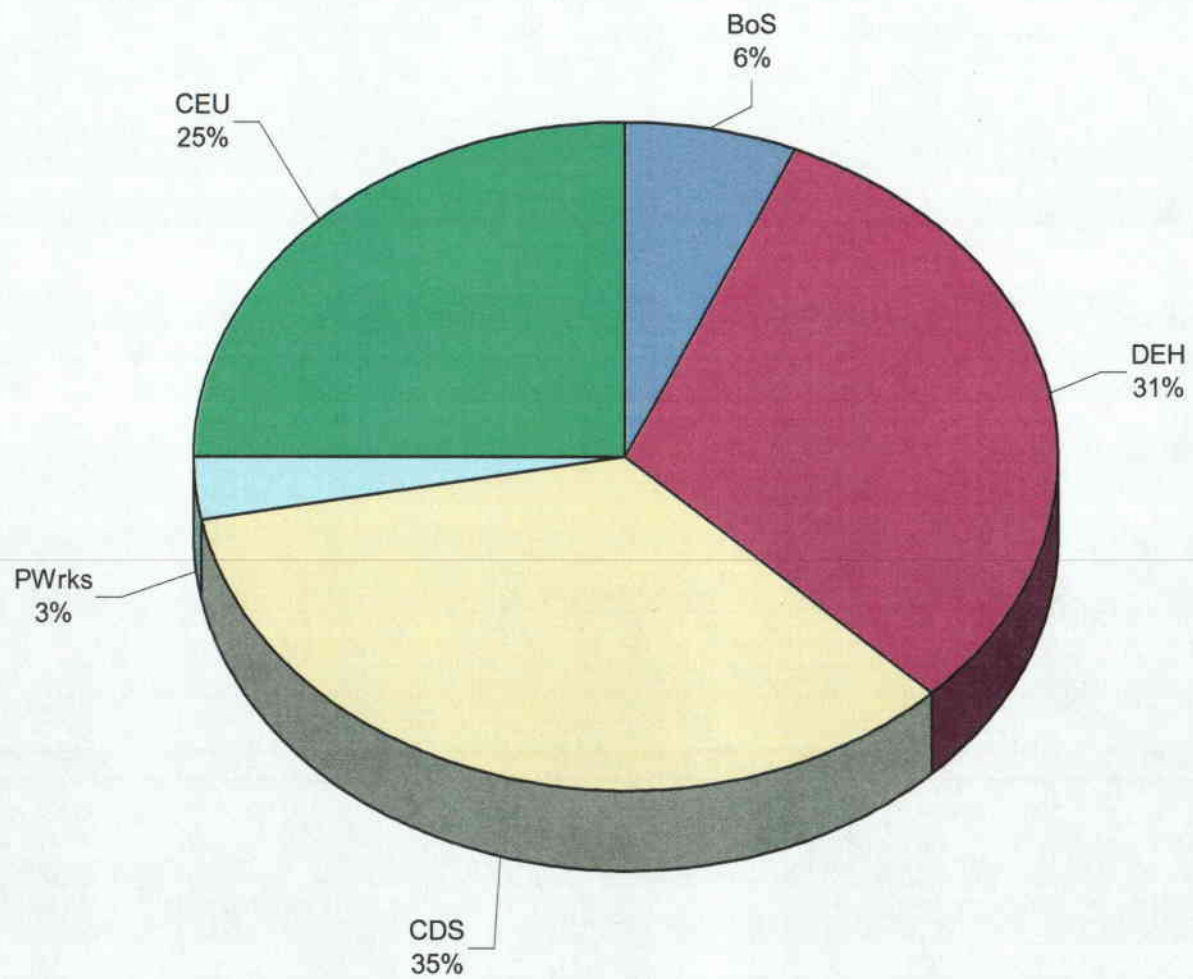
2004 [40 complaints]



2005 [35 complaints]



2006 [32 complaints]



2007 [65 complaints]

